

Florence, August 07th 2018

Dear Mrs. Connally,

we are really pleased to confirm the reservation for your valued Guests at Villa Cora as below specified:

Guests: Whittaker Ref. n°: 639461

Arrival Date: November 25<sup>th</sup> 2018

Departure Date: November 29<sup>th</sup> 2018

Number of nights: 4 nights

Room:

## **DELUXE** Double (25 sqm)

Located on the Moorish Floor of the Villa (3<sup>rd</sup> floor), with a breathtaking view or on the Noble Floor (1<sup>st</sup> floor) with frescoed ceilings or in our dependence Villino Eugenia by the pool. Deluxe rooms offer a view of the internal park, Florentine's masterpieces and the green hills surrounding the Renaissance city. Rooms on the third floor have a private balcony and beautiful wooden floors with luxurious and refined Moorish decors.

Rate: € 365.00 per room per night, 10% Vat excluded.

City tax of € 5,00 per person, per night is not included in the room rate

Virtuoso Amenities: Upgrade at time of arrival, subject to availability

Buffet breakfast for two daily for the duration of the stay Delivery of a welcome card on behalf of the agent or agency \$ 100,00 credit on food & beverage to be utilized during stay

(not combinable, not valid on room rate, no cash value if not redeemed

in full)

Wi-fi internet connection in rooms and public areas

Children's amenity available, one farewell gift per room, per stay

Complimentary Services: Personalized welcome upon arrival

Shuttle service to Florence city center (schedule available upon arrival) Entrance to our Spa (Jacuzzi, Sauna, Turkish bath, emotional shower)

Fitness room

Outdoor heated swimming pool open all year round

Parking available in the ground of the villa

In room minibar for reservations in Junior Suites and Suites

Payment: directly upon departure





Guarantee: Amex \*\*\*\* \*\*\*\* 2004 exp \*\*/20

Cancellation policy: Cancellations should be made to the hotel 48 hours before the arrival to

avoid any charge (within 2:00 pm Italian time). In the event of a non-arrival or a late cancellation, the first night will be charged to the credit card given as

guarantee of the booking. Early departure 100% penalty fee.

<u>Check in</u> time is from 2:00pm and <u>check-out</u> time is by 12:00 (noon). We would be very grateful if you could advise us your Guests' estimated arrival time in order to prepare the best welcome.

Our Concierge will be pleased to assist you to arrange a private car transfer from the airport or train station and will always be available for any information concerning city tours, guides, special events and other suggestions about entertainment and leisure activities in our city.

Our <u>Spa</u> offers both Oriental and European massages as well as beauty and wellness treatments and, at Guests' request, tailor made treatments to satisfy all their requirements and needs.

In our <u>Restaurant</u> your Guests can enjoy our Chef's special dishes, which all follow the ideas of simplicity, passion and elegance. His cuisine ranges from traditional dishes to other more original and innovative ones, paying great attention to genuine ingredients that are carefully prepared and chosen, thanks to a precise selection of local products. From May to October, meals are served in our bright and sunny Le Bistrot restaurant, with a view over the open-air swimming pool and over the hotel's wonderful park.

Please note our restaurant hosts weekly themed appointment throughout the year not to be missed: Pizza & Champagne by the pool during the summer season, every Thursday, from 7.30 pm until 10 pm with live music. Reservations are highly recommended. Ph.+39 055 228790 - ristorante@villacora.it

It is strongly recommended to make a reservation for the restaurant and Spa.

For any further information, please visit our website www.villacora.it

Our staff will provide the warmest welcome and will remain at your Guests disposal during the entire stay for any assistance they might need.

Looking forward to welcoming your valued Guests to Villa Cora, please do not hesitate to contact us for any further enquiry you may have.

Sincerely yours,

Elisabetta Pocci Reservation Department Villa Cora

